

VIÑA
CASAS DEL BOSQUE
FAMILY PASSION WINES

VISITOR POLICY

We warmly welcome you to **Casas del Bosque** and thank you for your interest in visiting us. We want your experience to be unique and memorable.

Please consider the following recommendations:

- Please use the designated parking areas and respect the maximum speed limit of 20 km/h.
- Disposing of cigarette butts on the ground or in the parking areas is strictly prohibited.
- At our winery, we are committed to 100% recycling.
- Please respect our reservation policies and arrive 15 minutes before your scheduled experience.
- Our restaurants have their own reservation policies and waiting times.
- Pets are permitted only in designated outdoor areas of the winery and restaurants. They must have their vaccinations up to date, remain on a leash, and wear a muzzle when required. Owners are responsible for cleaning up after their pets.
- Pets are not permitted inside the vineyard.
- Outside food and beverages are not permitted.
- We reserve the right to refuse service to anyone showing signs of intoxication.
- Please take care of our gardens and do not walk on the grass.
- For privacy and security reasons, the use of drones is not permitted.
- Commercial photography or video recording is not permitted without prior authorization from Casas del Bosque.
- Please do not leave personal belongings unattended. Casas del Bosque is not responsible.
- Lockers are available, and we can store larger luggage during your visit.
- Picking fruit, cutting vine shoots, or removing leaves from the vines is not permitted.
- As Casas del Bosque is a working winery, we cannot guarantee access to all areas. Access to the winery may vary depending on the time of year and the production schedule.
- Appropriate clothing and footwear are required. For safety reasons, flip-flops are not permitted during tours, as a safety measure.
- Casas del Bosque is part of a sustainable ecosystem. Respect our flora and fauna.
- Feeding the animals is not permitted.

Organic Vineyard – Sustainable Wine Tourism Certification by Wines of Chile.

Thank you for your understanding and cooperation. We look forward to providing you with a safe, enjoyable, and memorable experience at Casas del Bosque.

